

Message: RE: Child Care Assistance Question

✉ RE: Child Care Assistance Question








From Kristen M. Setterlund, MSW,
LCSW

Date Tuesday, January 31, 2017
9:44 AM

To Kraft, Emily

Cc

Journal Recipients Emily.Kraft@oa.mo.gov

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 **image009.jpg** (1 Kb HTML)  **image010.jpg** (1 Kb HTML)  **image003.jpg** (1 Kb HTML)
 **image011.jpg** (1 Kb HTML)

Hi Emily,
I wanted to see if you had heard back regarding this child care assistance.
Thanks,
Kristen

Kristen M. Setterlund, MSW, LCSW
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Lutheran Family and Children's Services of Missouri
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From: Kristen M. Setterlund, MSW, LCSW
Sent: Tuesday, January 24, 2017 1:33 PM
To: 'Kraft, Emily'
Subject: RE: Child Care Assistance Question

Hi Emily,
Thanks for processing with them. The kids' names are [REDACTED]
[REDACTED]
Thanks,
Kristen

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From: Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]
Sent: Tuesday, January 24, 2017 1:30 PM
To: Kristen M. Setterlund, MSW, LCSW
Subject: RE: Child Care Assistance Question

Hi Kristen,

Because she's already receiving child care assistance through DSS, I'm not 100% sure if we'll be able to use A2A funding for this. DSS will have to check to see if we can use TANF funds for this, but I will need the names of the client's children who she is currently receiving child care assistance for in order to have them look into the situation. Would your case manager be able to get that to me?

Thanks,

Emily Kraft

*Alternatives to Abortion Program Manager
Truman Building, Room 430
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Phone: (573) 522-0003*

From: Kristen M. Setterlund, MSW, LCSW [<mailto:KristenS@LFCS.org>]
Sent: Tuesday, January 24, 2017 1:19 PM
To: Kraft, Emily
Subject: Child Care Assistance Question

Hi Emily,

I wanted to run a situation by you regarding child care before billing because it's more than we normally pay for this service. The client has only received \$150 in supplies for the program in the past and would have limited assistance after this. Below is an email I received from the case manager. Your feedback is appreciated.

Thanks,
Kristen

Hi Kristen,

I have been working with my client, [REDACTED], to get her child care figured out. Since I last spoke to you about it, I went with the client to DSS and met with someone re: her coverage. They updated her coverage and went back to pay the mistakes in coverage they have had since April. However, this did not really make that big of a dent in her total balance because she has been unable to pay her full co-

pay each week. Her current balance, as of the end of last week, was \$905.21. I met with the owner of the child care center and have spoken to her on the phone several times over the last month. Yesterday when I spoke to her, she told me that if \$500 can be paid towards her account, the owner will cancel the rest of the balance to allow her to "start fresh". If we can, I would love to use ATA funds to assist this client with \$500 so that she will have a \$0 balance for child care once she returns to work after delivering her baby in a couple weeks. Can we assist with this?

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